

April 20, 2005

A New Vision *for* A New Generation



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Sheraton Hotel
Keystone at the Crossing

Indianapolis, Indiana

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Join your fellow professionals from across the state who are helping Indiana's youth through the workforce investment system. Hear new ideas, share information, and learn more about providing effective youth services in the context of the Workforce Investment Act in concurrent sessions on the following topics:

Follow-up and Retention Services
Case Management
Performance Management
Future of WIA
Effective Community Partnerships
Youth in Alternative Schools
Youth with Disabilities
Youth "Aging Out" of Foster Care
Youthful Offenders
Certificates of Technical Achievement
Effective Contracting
Promising Practices Panel

Sponsored by:
Indiana Department of
Workforce Development



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Register Now!*

REGISTER EARLY - There is NO fee!

No Registration Fee! No Registration Fee! No Registration Fee! No Registration Fee! No Reg

Agenda at a Glance

Tuesday, April 19th
6:00 p.m. – 8:00 p.m.

Opening Reception in the Sheraton Metro Suite

Wednesday, April 20th
7:30 a.m. – 8:30 a.m.

Registration

8:30 a.m. – 10:45 a.m.

Opening Session

New Administration's Vision for Workforce Development – Ron Stiver, Commissioner, Indiana DWD
Department of Labor Federal Update – To Be Announced

10:55 a.m. – 11:45 a.m.

Concurrent Breakout Sessions

11:45 a.m. – 1:00 p.m.

Lunch (On your own)

1:00 p.m. – 1:50 p.m.

Concurrent Breakout Sessions

2:00 p.m. – 2:50 p.m.

Concurrent Breakout Sessions

3:00 p.m. - 4:00 p.m.

Concurrent Breakout Sessions

Breakout Sessions

New Administration's Vision for Workforce Development

Ron Stiver, Commissioner, Indiana Department of Workforce Development

New Commissioner Ron Stiver will kick-off the conference discussing Governor Mitch Daniels' vision for workforce development services.

Mr. Stiver was born and raised in Indiana, graduating from Southport High School. He attended DePauw University, graduating Summa Cum Laude and Phi Beta Kappa. Mr. Stiver worked for Eli Lilly beginning in the Finance Component and was then promoted to a Strategy and Business Development role where he managed the strategic planning process for Lilly's \$2B global diabetes business.

In 1999, Mr. Stiver took educational leave to attend Duke University's Fuqua School of Business in Durham, NC. He graduated from Duke in 2001 with honors. Mr. Stiver returned to Lilly in 2001 to manage sales territory for nine months in a Durham, NC. He returned to Indianapolis in 2002 to manage the Neuroscience sales district covering three states before accepting the role of Brand Strategy Manager for the \$980M US Osteoporosis Business Unit which he held until joining DWD. Mr. Stiver and his wife Catherine live in the Butler-Tarkington area.

Breakout Sessions

Federal Update

(Speaker TBD)

The presenter will discuss the Employment and Training Administration's "New Strategic Vision for Youth Services," including the following:

- ◆ Focus on Alternative Education
- ◆ Meeting the Demands of Business
- ◆ Focus on the Neediest Youth (aging out of foster care, juvenile justice system, children of incarcerated parents, migrant youth)
- ◆ Focus on Improved Performance

Follow-up and Retention Services

Gina Meyer, Vice President/Director of Operations, River Valley Resources

Everyone knows that getting the job only gets our customers halfway to their goals. Timely and relevant follow-up and retention services are critical to our customers' ability to keep their new jobs and advance along a career ladder. Appropriate and successful incentives, supportive services and alternative services will be discussed by a professional who has addressed these issues head-on in one of Indiana's Workforce Service Areas.

Breakout Sessions

Performance Management – Two-Part Workshop

Timothy Harmon, President, Workforce Enterprise Services, Inc.

Performance management is an integral part of ongoing success in Workforce Investment Act (WIA) services, both as a mechanism to improve the financial condition of our programs and, more importantly, as an indicator of our ultimate success in improving our customers' lives. In this session, Tim Harmon will highlight effective strategies that service providers and Workforce Investment Boards can use to meet and exceed performance standards, while providing high quality services that lead to improved income and stability for our customers.

Tim Harmon is the President of Workforce Enterprise Services, Inc., a management consulting firm that provides systems management, program evaluation and continuous improvement services to workforce development organizations. Until founding Workforce Enterprise Services, Tim managed WIA Title I performance for the State of Illinois. He was the lead negotiator for the State of Illinois with the Regional Office of USDOL/ETA for WIA performance goals for PY 2000 to 2004, and conducted negotiations with the largest of the State's 26 Local Workforce Investment Areas. Tim managed the implementation of several evaluation projects for Illinois under JTPA in the early 1990s. He recently managed Illinois' baseline evaluation of WIA, and authored "Improving Workforce Development in Illinois: A Strategic Vision for WIA Title I Implementation."

Breakout Sessions

Case Management – Two-Part Workshop

Gregg McCutcheon, Training Coordinator, Commonwealth Corporation

This two-part workshop focuses on understanding adolescent development needs and how to apply this information to drive effective case management practice and youth program design. Gregg McCutcheon will talk about moving quickly from principles or concepts to “real life,” and practical tools that staff can use. He will specifically address the following:

- ♦ Making one-stop centers more youth-friendly.
- ♦ Building staff strategies and environments that build trust and promote action.
- ♦ Crafting meaningful goals with youths.
- ♦ Identifying case management practices that successful programs share.

The target audience for this session is program staff and supervisors.

Gregg McCutcheon is currently the Training Coordinator for the Center for Workforce Innovation, a division of Commonwealth Corporation, in Boston, MA. He is regarded nationally as a knowledgeable, creative trainer able to engage and inspire staff and administrators who attend his workshops. His, recently developed, StaffSkills for Youth Workers series, has been receiving rave reviews from career centers and community-based programs who work with out-of-school youth.

Breakout Sessions

Case Management – Two-Part Workshop

Gregg McCutcheon, Training Coordinator, Commonwealth Corporation (*continued*)

Gregg's training methods are lively, practical, and responsive to learner needs. He has worked extensively with youth as a family therapist and clinical social worker in a variety of settings including an outpatient clinic, residential program, alternative school, employment programs, and adaptive Outward Bound programs. Gregg also pioneered a statewide, clinical services model designed to help dislocated workers, (and currently career center customers), better cope with job loss and more quickly take part in job placement activities.

Future of WIA

(Speaker TBD)

This session will provide an update regarding the pending federal legislation that will reauthorize the Workforce Investment Act. Learn about the provisions that could define the future direction of WIA services for youth and for adults.

Breakout Sessions

Effective Community Partnerships

Richard Gordon, Director of Statewide Outreach, Indiana Youth Institute

Dr. B.J. Bischoff, Director, Crowe Chizek and Company LLC

Partnerships with schools, social service agencies, non-profit community organizations and faith-based organizations can greatly enhance our success, as well as our efficiency, in providing workforce development services to youth. Universal access and effective case management can only be achieved through ongoing partnerships with myriad partners who encounter our customers on a daily basis. Presenters with experience in community and faith-based initiatives will present this session and outline the different types of partnerships that can benefit a Workforce Investment Board, WorkOne Center or provider of youth services, and highlight specific models of successful partnerships occurring today, around Indiana.

Working with Youth with Disabilities

Joyce Peters, Transition Coordinator, Hamilton-Boone-Madison Special Service Cooperative

This session will highlight the challenges and opportunities inherent in working with youth with disabilities. Ms. Joyce will share her experiences of how she has collaborated with individuals with disabilities, families, employees and agency personnel in an effort to create opportunities for individuals with disabilities to become fully participating members of their communities.

Breakout Sessions

Working with Youth in Alternative Schools

Dr. Chris Chalker, Director of Alternative Education, MSD of Warren Township

Barbara Maschino, Principal, Options Charter School

Rick Stevens, Principal, McLean High School Renaissance Program

This panel of representatives from alternative and charter schools around Indiana will discuss the various models of alternative schools being implemented today and how the WIA system can work most effectively with their youth. The experiences of these presenters include working with youth in correctional facilities, the disciplines of alternative education, service learning, character education, and work-study. During this panel presentation, you will learn about an education resource center at Washington Square mall, an alternative education program that reaches 130 students focusing on the educational success, health, and wellness of the student, and a model that reaches out to incarcerated youth.

Working with Youth "Aging Out" of Foster Care

(Speaker TBD)

Older youth aging out of the foster care system can have one of the most fragile support networks we encounter as youth providers. This session will allow attendees to understand the situation from the perspective of an 18-year-old entering the adult world with few financial resources, as well as the other systems that may be serving the youth before and after exiting foster care.

Breakout Sessions

Working with Youthful Offenders

Brad McAlexander, Education Coordinator, Deer Run Academy

Youth coming out of a juvenile facility have experienced personal turmoil and a disjointed academic history. There is a risk that they will re-enter a juvenile or adult facility as time passes, if they do not successfully transition into financial independence. Attendees of this session will learn from a professional who has worked with these populations what strategies work most effectively with these challenging youth.

Promising Practices Panel

Tom Kavanagh, Vice President and General Manager, JobWorks, Inc. – South Bend

Debra Provo, Youth Services Coordinator, Community Action Programs of Western Indiana

Gina Meyer, Vice President/Director of Operations, River Valley Resources

This panel of experienced youth service provider staff will discuss their most effective tips and techniques regarding effective youth recruitment, assessment, enrollment, service delivery and follow-up. They also will share “the most important thing I ever learned or figured out” about PMIS.

Breakout Sessions

Certificates of Technical Achievement

Suzanne Wheeler, Business Development Manager – Worker Skills, BMT

Certificates of Technical Achievement (CTA's) can be an important tool within a larger system of training and job placement activities. These short-term achievements can be important benchmarks for customers yearning for success. An expert from Business Modernization and Technology will discuss the most effective strategies associated with developing and using CTA's, as well as how to effectively market them to employers.

Effective Contracting

Gary Gatman, Senior Vice President, JobWorks, Inc.

One of the most important responsibilities of a Workforce Investment Board is effectively identifying, selecting and monitoring contracted service providers. In this session, Gary Gatman from JobWorks, Inc. will discuss the most effective strategies a WIB can use to attract the best service providers available and ensure that performance measures are consistently met.

Gary Gatman is widely recognized as an innovative thinker and is an acknowledged leader in Indiana's WIA implementation. Gary has been with JobWorks, Inc. for more than ten years and has been part of the planning team for many statewide training seminars and conferences, and conducted numerous other workshops on topics including WIA Partnering Opportunities, WIA Innovations, WIA Performance Standards, and more.

Hotel Information

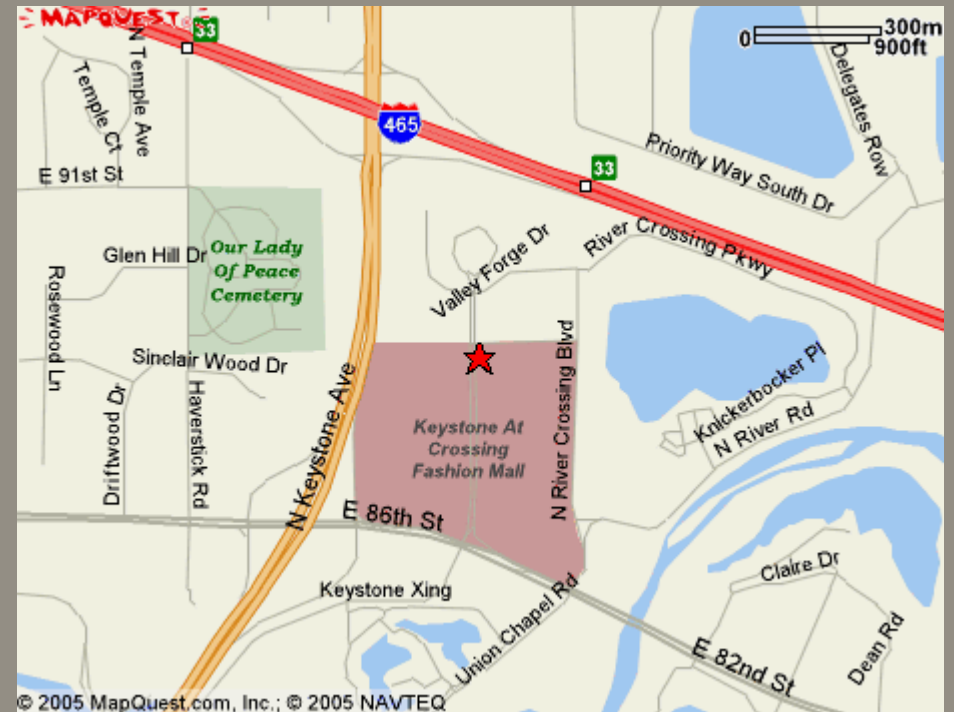
Discounted room rates have been arranged at the hotel listed below. To receive the conference rate, please identify yourself as an attendee of the A New Vision for a New Generation Conference when making hotel arrangements. **Discounted rates are available only through March 20 and are limited, so make your hotel reservations today!**

Sheraton Indianapolis Hotel and Suites

8787 Keystone Crossing,
Indianapolis, Indiana 46240

Phone: 317.846.2700

Fax: 317.574.6775



Registration Form

Name _____

Name (for nametag)

Title _____

Organization _____

Address _____

Phone _____ FAX _____

E-mail _____

Are you a State Employee? ☐ Yes ☐ No

Government employees: ask for the state government rate of \$83 + tax. Non-state employees in the room block will receive rate of \$87 + tax.

Staying at the Sheraton on the 19th? ☐ Yes ☐ No

Do you plan to attend the opening reception the night before the conference on the 19th? ☐ Yes ☐ No

Please indicate your top four preferences for the breakout sessions you would like to attend (two-part workshops count as two sessions). We will use this information to determine which sessions should be repeated.

- | | |
|---|--|
| <input type="checkbox"/> Performance management – Part I | <input type="checkbox"/> Working with Youth in Alternative Schools |
| <input type="checkbox"/> Performance management – Part II | <input type="checkbox"/> Working with Youth with Disabilities |
| <input type="checkbox"/> Follow-up and Retention Services | <input type="checkbox"/> Working with Youth “Aging Out” of Foster Care |
| <input type="checkbox"/> Case management – Part I | <input type="checkbox"/> Working with Youthful Offenders |
| <input type="checkbox"/> Case management – Part II | <input type="checkbox"/> Promising Practices Panel |
| <input type="checkbox"/> Future of WIA | <input type="checkbox"/> Certificates of Technical Achievement |
| <input type="checkbox"/> Effective Community Partnerships | <input type="checkbox"/> Effective Contracting |

Questions? Call Amber Roos at 317.208.2479.
FAX registration to Amber Roos at **317.706.2660** or mail it to:

DWD Youth Conference 2005
P.O. Box 40977
Indianapolis, IN 46240

Register today! Also, call the Sheraton to reserve your room before March 20th to secure the discounted rate - space is going quickly!